

TYRE AND ALLOY PLAN

WHAT'S INCLUDED...

- ✓ **CALL CENTRE SUPPORT, ADVICE AND GUIDANCE**
- ✓ **ACCESS TO OUR NATIONWIDE NETWORK**
- ✓ **UNLIMITED FREE PUNCTURE REPAIRS**
- ✓ **UP TO 5 TYRE REPLACEMENTS (£150 MAXIMUM VALUE PER TYRE)**
- ✓ **UP TO 5 ALLOY WHEEL REPAIRS (£100 MAXIMUM VALUE PER ALLOY)**
- ✓ **ACCIDENT AND MALICIOUS DAMAGE COVERED**
- ✓ **AVAILABLE ON NEW AND USED VEHICLES**
- ✓ **24 OR 36 MONTH MEMBERSHIPS AVAILABLE**
- ✓ **DIRECT PAYMENTS TO OUR NETWORK SPECIALISTS**

TYRE AND ALLOY PLAN

VALIDATION PROCEDURE

Step 1

If you damage your tyre or alloy, please contact the Membership Support Team on 03333 230 386. You will be asked to supply your registration number and/or unique membership number.

Step 2

We will send a validation form that you will need to complete. Once received and validated, a member of our network will get in touch to arrange and carry out the required treatment.

IMPORTANT INFORMATION:

It is important that you report all incidents to The Club Support Team within 5 days of the incident to prevent your claim being refused. Our Tyre and Alloy plans are designed to cover your vehicle against unexpected incidents that may occur, which can be rectified using SMART techniques or services supplied by our network tyre and alloy specialists. It is the customers responsibility to maintain the vehicle, making sure it is roadworthy and free of faults. If you wish to take your vehicle to your own tyre and alloy specialist that falls outside of our network, you will not be entitled to benefit from the plan.

DEFINITIONS:

SMART: Small and medium area repair technique.

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TERMS AND CONDITIONS

Your plan does not cover the following:

- 1 Wheels of chrome finish or split rim construction.
- 2 Where damage is caused by using a tyre at the incorrect tyre pressure.
- 3 Where the damage to your tyre or alloy wheels is deemed to be a manufacturing defect.
- 4 Where loss or damage to your tyre or alloy is caused by a road traffic accident, fire or theft.
- 5 Damage caused by incorrect wheel balancing, defective steering, incorrect tracking, faulty suspension or by a third party for general maintenance to your vehicle.
- 6 Where the tyres are below the legal tread limit at the time of damage occurring.
- 7 Where the tyres do not carry the 'European E' mark.
- 8 Where the damage is deemed to be general wear and tear, corrosion or neglect.
- 9 Continual usage of the vehicle after any damage or an incident has occurred.
- 10 Any damage failed to be reported within 5 days of the incident.
- 11 Replacement tyres if they are deemed repairable.

IMPORTANT – LASER CUT/DIAMOND CUT REPAIRS

For laser cut rims and diamond cut alloy wheels it may be necessary for the alloy wheel to be removed from the vehicle and sent to a specialist repairer for re-manufacture, a process that can take up to 10 working days. Under these circumstances the membership does not reimburse any other costs incurred whilst the alloy wheel is being repaired.