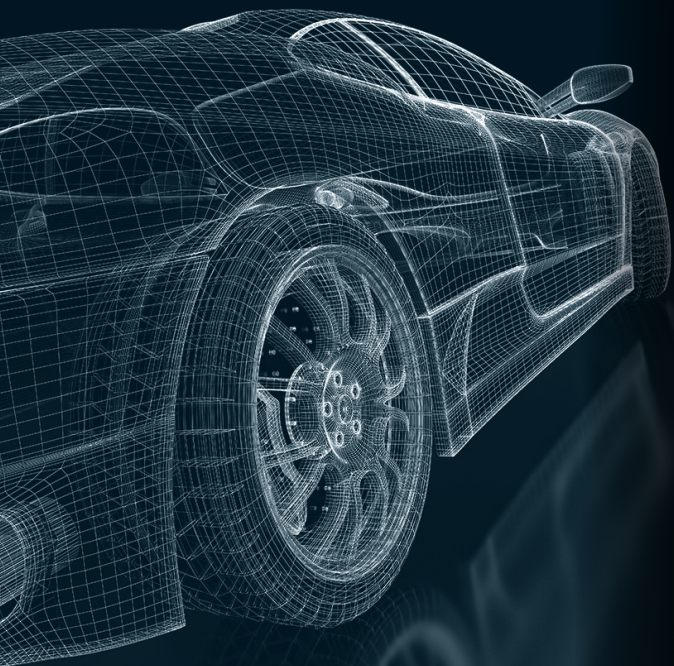


INTRODUCTION

We (the selling dealer) have provided this guarantee to you (the customer). This guarantee is administered by TAG Warranties Ltd, trading as The Auto Group. Contained within this document are important details about your level of cover and how to receive a repair benefit. Please ensure that this document is kept within your vehicle. Please take time to read the terms and conditions of this guarantee, and in particular the servicing requirements and claims procedure.



Contact

0333 323 0383

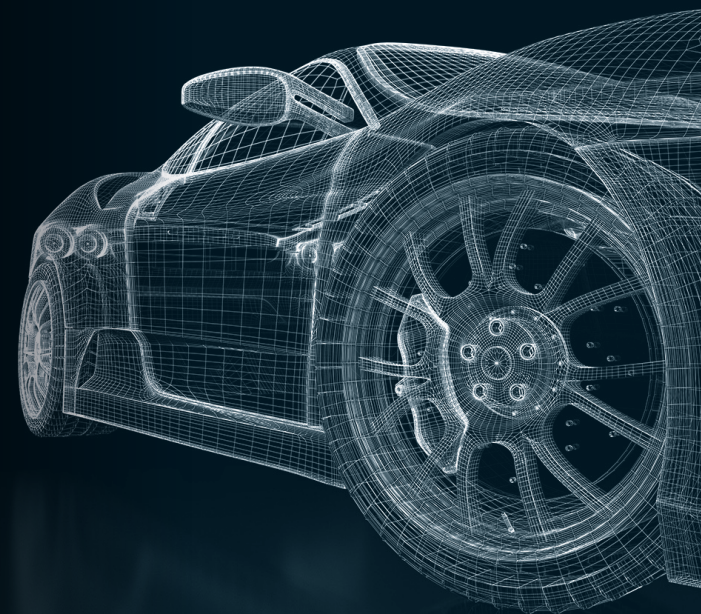
claims@theautogroup.co.uk

info@theautogroup.co.uk

www.theautogroup.co.uk

TAG Warranties Limited trading as The Auto Group
Unit 8 | Abbots Business Park | Primrose Hill | Kings Langley | WD4 8FR
T: 0333 323 0383 | E: info@theautogroup.co.uk
W: www.theautogroup.co.uk

DEALER GUARANTEE



DRIVE

Engine

Big end bearings	Inlet valves (unless burnt)
Camshaft	Main bearing shells
Camshaft followers	Oil pump
Connecting rods	Pistons
Crankshaft	Piston rings
Cylinder bores	Push rods
Cylinder head	Ring gear
Cylinder head gasket (excluding oil leak)	(cam belt is not covered)
Exhaust valves	Rocker assembly
(unless burnt)	Timing chains
Flywheel (solid)	Timing gears
Gudgeon pins	Valve guides
Hydraulic cam followers	Valve springs
Inlet manifold	

Manual Gearbox

Baulk rings	Selectors
Bearings	Shafts
Bushes	Synchromesh hubs
Internal gears	Transfer gears

Automatic Gearbox

Bearings	Internal shafts
Brake bands	Oil pump
Bushes	Servo
Clutches	Transfer gears
Drive plate	Torque converter
Gears	Valve block
Governor	

CLAIMS PROCEDURE

1. If in the unfortunate event you have a fault with your vehicle please contact our claims team on 0333 323 0383. Our Claims Team will advise you of the required process. Please be aware that no work should be carried out without prior approval from the claims team. In the event of an unauthorised repair the supplying dealer will not be liable for any costs incurred.
2. If your supplying dealer subsequently directs you to an alternative repairer, then provide the repairer with a copy of your cover document including the covered components list and ask them to call us to register a claim on **0333 323 0383** or email us on info@theautogroup.co.uk.
3. It may be necessary for parts to be dismantled. (The customer is responsible for giving permission for the initial diagnosis)
4. If in the event that we approve the repair, we will issue a repair confirmation form, this document will highlight your dealer's financial responsibility towards the claim.
5. Once the repair authorisation form has been issued, it remains valid for a period of 3 months. After this period the repair authority will be automatically withdrawn.

What to do with your invoice:

- Ensure that the repair authorisation number is clearly marked on the invoice
- Ensure any service invoices requested are included
- Clearly state who we are pay
- Send to the following address:

**The Auto Group, Unit 8, Abbots Business Park,
Primrose Hill, Kings Langley, Hertfordshire, WD4 8FR**

Or email us on: claims@theautogroup.co.uk

Please note:

Failure to follow the claim procedure will result in the claim being rejected. For a valid claim to be considered all information must be received prior to the expiry date of the agreement. This agreement is administrated by The Auto Group, all repairs are authorised by your selling dealer. Payments will be made on authorised claims only when the administrator has received payment in full from the selling dealer. This agreement does not affect your statutory rights.